

## MAINTENANCE/SERVICE CHARGES (Small commercial air conditioning systems only)

|               |              |
|---------------|--------------|
| 1- 3 units    | £122.00 each |
| 4 – 6 units   | £79.00 each  |
| 7 – 15 units  | £59.00 each  |
| 16 – 38 units | £40.00 each  |

**Note:** On site charges and/or call out fee are non-applicable for maintenance/service visits. The above maintenance charges are fixed fee. You will not pay the below on site charges if we visit your site for maintenance only. If there is a mixture of faulty systems that need repair and systems that need maintenance/service only or you are unsure, our engineer on site will work this out accordingly.  
 Over 38 units to be confirmed on inspection of site. Parking charges & congestion may apply to Maintenance visits. We offer discounts to new customers occasionally. Please ask an agent when making an inquiry. We are not currently charging VAT until further notice. All prices are fully inclusive.

## CALL OUT FEES (Travel time to site)

| DAY                      | TIME                | COSTS  |
|--------------------------|---------------------|--------|
| Monday - Friday          | 8:00 AM – 05:00 PM  | FREE   |
| Monday - Friday          | 05:00 PM – 08:00 AM | £85.00 |
| Weekends & Bank Holidays | Any time            | £95.00 |

## ON SITE CHARGES (Applies to repair / diagnoses only)

| DAY                              | TIME               | COSTS  |
|----------------------------------|--------------------|--|
| Monday - Friday<br>(Normal time) | 8:00 AM – 05:00 PM | £126.00 1 <sup>ST</sup> Hour<br>£43.00 ½ Hour thereafter |
| Monday – Friday<br>(Overtime)    | 05:00 PM – 8:00 AM | £137.00 1 <sup>ST</sup> Hour<br>£67.00 ½ Hour thereafter |
| Weekends & Bank Holidays         | Any Time           | £158.00 1 <sup>ST</sup> Hour<br>£79.00 ½ Hour thereafter |

Note: Minimum 1 hour fee applies to all call outs.

| ADDITIONAL                            | COSTS   |
|---------------------------------------|---------|
| Refrigerant, Spares & other equipment | At cost |
| Congestion charge                     | At cost |
| Parking                               | At cost |

